

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:31 AM
To: 'Deb Peabody'
Subject: RE: Uber

RECEIVED

JAN 28 2015

PSC SC
MAIL / DMS

Dear Ms. Peabody,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Deb Peabody [<mailto:peabodydeb@yahoo.com>]
Sent: Wednesday, January 21, 2015 8:08 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Dear Sirs:

I am a female business owner in SC. You would be amazed how horrible and dangerous it is to get into a taxi ANYWHERE with loud music blaring and a cabbie constantly on the cellphone while racing through traffic!

Taxis are almost always filthy! Uber offers the experience of a private driver, dressed and clean. There is no music unless it is requested. Cars are always spotless. Drivers exercise care and never talk on the phone while driving. I feel safe with Uber. Tell the taxi companies to spend their money on service instead of lawyers. Only then can they compete with Uber. Allow free enterprise. Uber is great in every city where my travels have taken me. Whoever is behind this silly attempt at curtailing freedom should take note.

Very truly yours,

Deb Peabody
Greenville, SC

Sent from my iPhone

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 11:05 AM
To: [REDACTED]
Subject: RE: Uber

RECEIVED

JAN 28 2015

PSC SC
MAIL / DMS

Dear [REDACTED]

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

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Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Jessica
Sent: Friday, January 16, 2015 5:37 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Please do not take away Uber. I've lived in Columbia for 35 years and have never taken a taxi or done a ride share in Columbia until Uber came to Columbia. I travel with work and take Uber often in other cities around the country, so it was a pleasant surprise to see that Columbia was finally being progressive and providing professionals a safe and affordable option for ride sharing. I personally know so many young professionals that have started to make the choice to "uber" back & forth on a night out instead of carelessly getting behind the wheel after drinking. In the short time that Uber has been in Columbia, there has been a big cultural shift among the young professional community with respect to "getting a taxi". Young professionals that would have never considered getting a taxi during a night out in the past, are now happy to suggest just "uber" home. Not only do my husband and I now feel that we have a safe option, we also feel safer driving in downtown Columbia because less people are driving drunk with Uber as a respectable option for getting home safely.

If Columbia takes away Uber, we will just once again be digressing to our familiar and traditional ways and our transportation options will not support the kind of progressive commerce and social lifestyle that the city has worked hard for and invested much into making possible.

DON'T TAKE AWAY UBER!

Jessica

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 9:43 AM
To: 'Ben Johnson'
Subject: RE: Please work with Uber

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JAN 28 2015

Dear Mr. Johnson,

PSC SC
MAIL / DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Ben Johnson [<mailto:Ben.Johnson@cbre-columbia.com>]
Sent: Friday, January 16, 2015 5:20 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Please work with Uber

Good afternoon,

I am writing to ask that you lift the ban on Uber's operations in South Carolina. As a resident of Columbia, I have experience with the local cab companies and have found that a majority of the cars are unpleasant to ride in and the quality of the drivers vary widely. My friends and I have had drivers that remained stopped at a stop sign trying to show a video on their cell phone (while running up the meter), driver's that tried to come into the house requesting to use the restroom, and drivers whose body odor made the cab ride unbearable. Finally, getting a cab can be impossible late at night as one calls the cab company and waits and waits for anyone to pick up. On more than one occasion I have had friends tire of waiting a drive themselves home, despite being in a condition that makes this unsafe.

I am not going to claim that Uber is a perfect solution and these things would never happen with an Uber driver. However, up to this point I have had a much higher quality of service with uber. The drivers arrive quickly in a car that appears clean and comfortable. The fare rate has been previously determined and paid. It is convenient and has no surprises.

Thank you for your time.

Ben Johnson | Research Director
CBRE | Columbia
1333 Main Street, Suite 210 | Columbia, SC 29201
T 803 744 6858 | F 803 744 4453 | C 803 546 0473
ben.johnson@cbre-columbia.com | www.cbre.com
Please note new email address

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JAN 21 2015

PSC SC
MAIL / DMS

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 1:50 PM
To: 'Sloan Ellis'
Subject: RE: Uber

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JAN 28 2015

PSC SC
MAIL / DMS

Dear Mr. Ellis,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Sloan Ellis [<mailto:sloanellis@gmail.com>]
Sent: Friday, January 16, 2015 6:24 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

To whom it may concern:

I write in support of Uber.

Please see the attached letter which I mailed to Commissioner Fleming today. It is deeply disappointing that the Public Service Commission would take an action so completely contrary to it's stated mission.

If you have any questions about the attached letter, please do not hesitate to call.

Very truly yours,

Sloan Ellis
(864) 905-3515

SLOAN P. ELLIS
129 Aberdeen Drive
Greenville, South Carolina 29605
(864) 905-3515 • sloanellis@gmail.com

January 16, 2015

Commissioner Elizabeth B. Fleming
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Re: Uber

Dear Commissioner Fleming:

I write in support of Uber.

This morning I read with great disappointment that the Public Service Commission of South Carolina (the "Commission") issued a cease-and-desist order to the application-based transportation network company Uber. This action is a disservice to the people of South Carolina and contrary to the stated mission of the Commission, i.e. "A Fair, Open, and Efficient Regulatory Process That Promotes Cost-Effective and Reliable Utility Services."

As a resident of Greenville and a frequent visitor to Columbia and Charleston it is clear that the existing public transportation options in all three cities are not on par with any modern metropolitan area. I challenge you and the other Commissioners to try to get a ride from a traditional taxi service at any point in a weekend evening in any of these cities. You will most certainly be met with an unpleasant experience.

On the other hand, were you to use Uber your ride would arrive quickly and the driver would be courteous, his or her vehicle would be clean and pleasant to be in and the payment process would be instantaneous. Hopefully, you and the other Commissioners used Uber to understand the experience before voting to outlaw it.

Allowing Uber to operate in South Carolina is a "no brainer" from a public safety prospective. In my professional life I see the devastating affect that individuals who drive while impaired have on the community. Uber provides a safe, reliable, timely way for someone who may have had too much to drink to get home. On average, an Uber user has to wait only four minutes for a ride while a traditional taxi may take over thirty minutes to arrive. The longer an intoxicated person has to wait for a ride, the more likely they are to get behind the wheel.

In summary, I encourage you and your colleagues on the Commission to reverse your decision and actually perform a public service for the people of our great state and allow Uber to continue to operate.

Thank you for your time and consideration.

Very truly yours,

Sloan P. Ellis

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 11:25 AM
To: 'Adam Charles Greenberger'
Subject: RE: Uber in SC

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**PSC SC
MAIL / DMS**

Dear Mr. Greenberger,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Adam Charles Greenberger [mailto:agreenber@legis.state.sc.us]
Sent: Friday, January 16, 2015 5:48 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber in SC

To whom it may concern in the South Carolina Legislature/Statehouse,

As a frequent visitor to Charleston, I find Uber indispensable. Without a doubt, my wife and I travel more often to Charleston than we would otherwise, because we no longer need to rent a car and deal with parking. Compared to Uber, the regular taxis in Charleston are disgusting and in poor repair. It's unconscionable that you would attempt to restrict free trade and consumer choice in your state - which benefits from a huge tourist trade.

UberX rides are insured up to \$1,000,000, which is 20x the \$50,000 required of taxis in your state, and all drivers on the uberX platform must pass background checks at the county, state, and federal level before they are able to drive on the Uber platform. I can't imagine that the probable ex-convict who took us on our last traditional taxi ride from Charleston to the airport passed either a background check or had sufficient insurance to cover even the value of our luggage.

Your decision makes no real sense, particularly for a state that relies so heavily on visitors. Why would you restrict visitors' access to safe rides?

Respectfully,
Adam Greenberger

ADAM CHARLES GREENBERGER

Easterling, Deborah

From: Easterling, Deborah
Sent: Wednesday, January 21, 2015 3:18 PM
To: [REDACTED]
Subject: RE: Columbia needs Uber!

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**PSC SC
MAIL / DMS**

Dear Mr. Smith,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Markwsmith88 [<mailto:markwsmith88@gmail.com>]
Sent: Friday, January 16, 2015 8:22 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Columbia needs Uber!

PSC,

Please reconsider your recent order against Uber. They provide a superior service to any taxis I have taken here in Columbia, and have put in place better protections than even the taxi services observe.

Their cars are cleaner, service faster and easier. They treat us like our experience is important to them. And the joy of just getting out of the car without having to work out payment is inexpressible.

Please reconsider and allow this parallel service to compete fairly for our patronage.

Mark Smith
[REDACTED]

Columbia, SC. 29205

Sent from my iPhone